



LIMITED LIFETIME WARRANTY

J Geiger Shading¹ endeavors to exceed expectations, and we make every effort to ensure that our products are free from material defects. In the unlikely event that you receive defective hardware, fabric or mechanical components, repair and/or replacement parts will be made available to you in accordance with our Limited Lifetime Warranty.

We recommend working through your representative or authorized dealer to obtain replacements. If you are unable to resolve a warranty issue with your representative, please email info@j-geiger.com for assistance.

COVERAGE UNDER WARRANTY

J Geiger Shading Systems are covered by a Limited Lifetime Warranty (the "Warranty") for manufacturing defects. A manufacturing defect is defined as a flaw in product design, materials or workmanship that causes the product to no longer function under normal use and as intended. The Warranty is only available to the original retail purchaser who owns the product. Defective products will be repaired or replaced within the warranty period. Discontinued items will be replaced with the closest equivalent. Replacement parts may be new, used, repaired, reconditioned, and/or made by a different manufacturer.

THE SOLE REMEDY UNDER THIS LIMITED WARRANTY IS LIMITED TO REPAIR OR REPLACEMENT AT MANUFACTURER'S OPTION. THIS LIMITED WARRANTY IS CONTINGENT UPON YOU CONTACTING YOUR REPRESENTATIVE OR AUTHORIZED DEALER WITHIN THE APPLICABLE WARRANTY PERIOD.

The Warranty is non-transferable, and only applies to delivered product intended for the original window for which the product was ordered.

J Geiger brackets are covered for manufacturing defects for as long as the original retail purchaser owns the product. The warranty period for motors and related accessories is limited to 5 years from the date of product receipt. J Geiger Shading agrees to pass through to the original retail purchaser any warranties given by third party vendors in connection with shade fabric to the extent permitted by the terms and conditions of such warranties.

EXCLUSIONS

J Geiger's Limited Lifetime Warranty does not cover:

- Any product or component that fails due to abuse, accident, misuse, alteration, wind, salt air, moisture, pro-longed sun exposure, extraordinary use, use which is not intended, improper cleaning, improper operation, Natural Disasters (e.g. fire, lighting, flooding, tornados, earthquake, hurricane or event beyond our control), use of incompatible devices or accessories, vandalism or normal wear and tear.
- Remote controls and batteries.
- On-site labor costs to (a) review, inspect, or diagnose issues and (b) remove, repair, replace, adjust, reinstall and/or reprogram the product or any of its components.
- Shipping charges.
- Natural materials (e.g. wood, grass, jute, reeds).
- Exterior shades or tension shades designed by Crown Shading Company for J Geiger Shading.
- Improper measurement, installation, or service by third party.²

IN NO EVENT WILL J GEIGER BE LIABLE FOR EXEMPLARY, CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO DAMAGES FOR PERSONAL INJURY, FAILURE TO MEET ANY DUTY, INCLUDING OF GOOD FAITH OR REASONABLE CARE, NEGLIGENCE, OR ANY OTHER LOSS WHATSOEVER), NOR FOR ANY REPAIR WORK UNDERTAKEN WITHOUT J GEIGER'S PRIOR WRITTEN CONSENT ARISING OUT OF OR IN ANY WAY RELATED TO THE INSTALLATION, REMOVAL, USE OF OR INABILITY TO USE THE PRODUCT OR OTHERWISE UNDER OR IN CONNECTION WITH ANY PROVISION OF THIS LIMITED WARRANTY, EVEN IN THE EVENT OF THE FAULT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, BREACH OF CONTRACT OR BREACH OF WARRANTY OF J GEIGER OR ANY OTHER PARTY, AND EVEN IF J GEIGER OR SUCH OTHER PARTY WAS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

NOTWITHSTANDING ANY DAMAGES THAT YOU MAY INCUR (INCLUDING, WITHOUT LIMITATION, ALL DIRECT DAMAGES AND ALL DAMAGES LISTED HEREIN), THE ENTIRE LIABILITY OF J GEIGER AND OF ALL OTHER PARTIES UNDER THIS WARRANTY ON ANY CLAIM FOR DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE MANUFACTURE, SALE, INSTALLATION, DELIVERY, USE, REPAIR, OR REPLACEMENT OF THE SYSTEM, AND CUSTOMER'S SOLE REMEDY FOR THE FOREGOING, WILL BE LIMITED TO THE AMOUNT PAID BY CUSTOMER FOR THE SYSTEM. THE FOREGOING LIMITATIONS, EXCLUSIONS AND DISCLAIMERS WILL APPLY TO THE MAXIMUM EXTENT ALLOWED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

This Limited Warranty gives you specific rights, but you may have other rights which vary from state to state. Some states do not allow limitations on the length of a warranty or the exclusion or limitation of incidental or consequential damages so that the above restrictions and limitations may not apply to your product.

No agent, representative, dealer, or unauthorized employee has the authority to increase or alter the obligation of this warranty. This limited lifetime warranty supersedes any previous versions.

¹ GeigTech East Bay, LLC d/b/a J Geiger Shading

² Installation Technicians employed by J Geiger ("our employees") follow a patented, two-part installation process. We stand behind the work of our employees and guarantee workmanship for a period of 1 year from installation. Third party dealers are subject to the same installation process, but dealer service guarantees may vary. Contact your local retailer to learn more about service warranties.